



STINGRAY

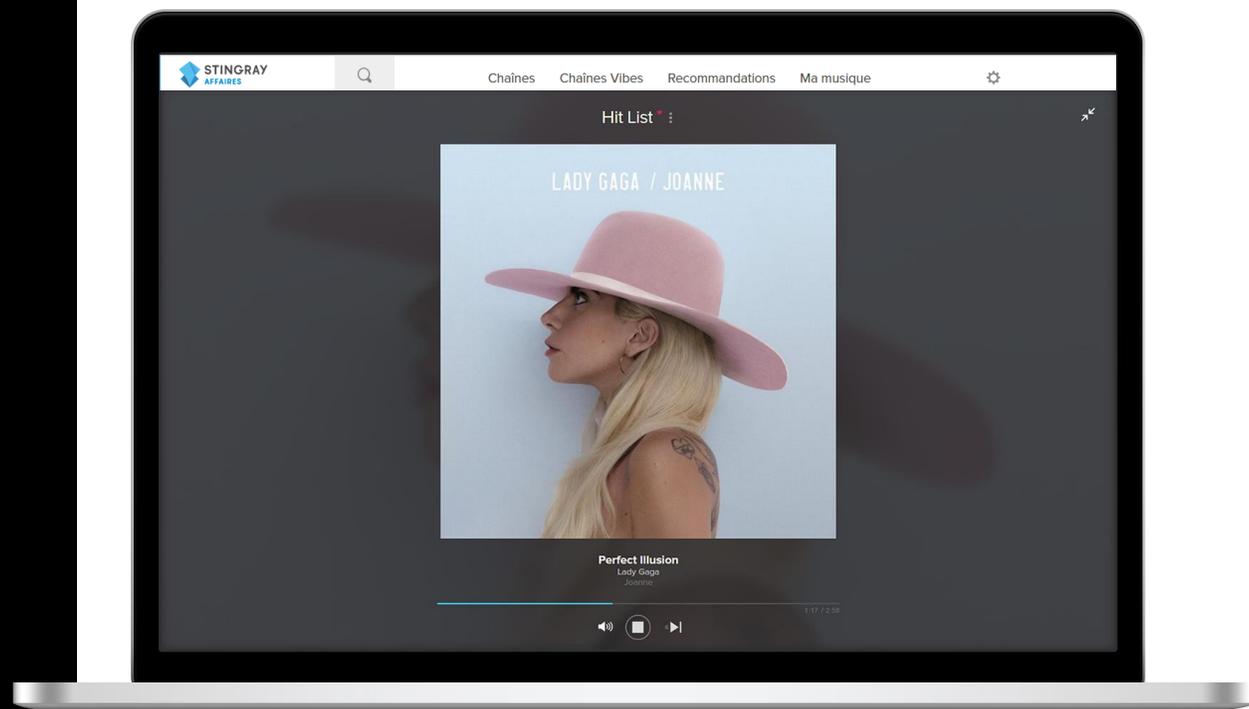
BUSINESS

Background Music for Business

WEB PLAYER USER GUIDE

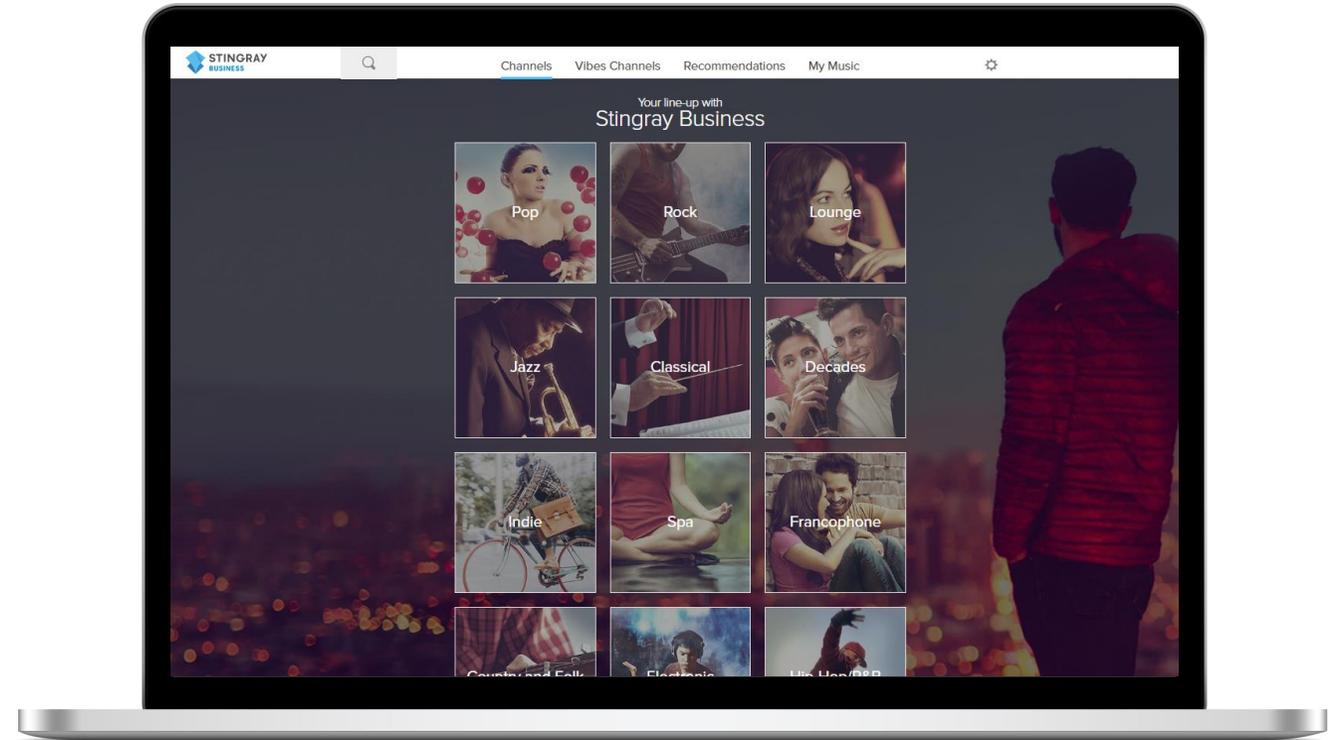
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YOUR COMMERCIAL WEB PLAYER

Enjoy the best
online music
streaming experience!

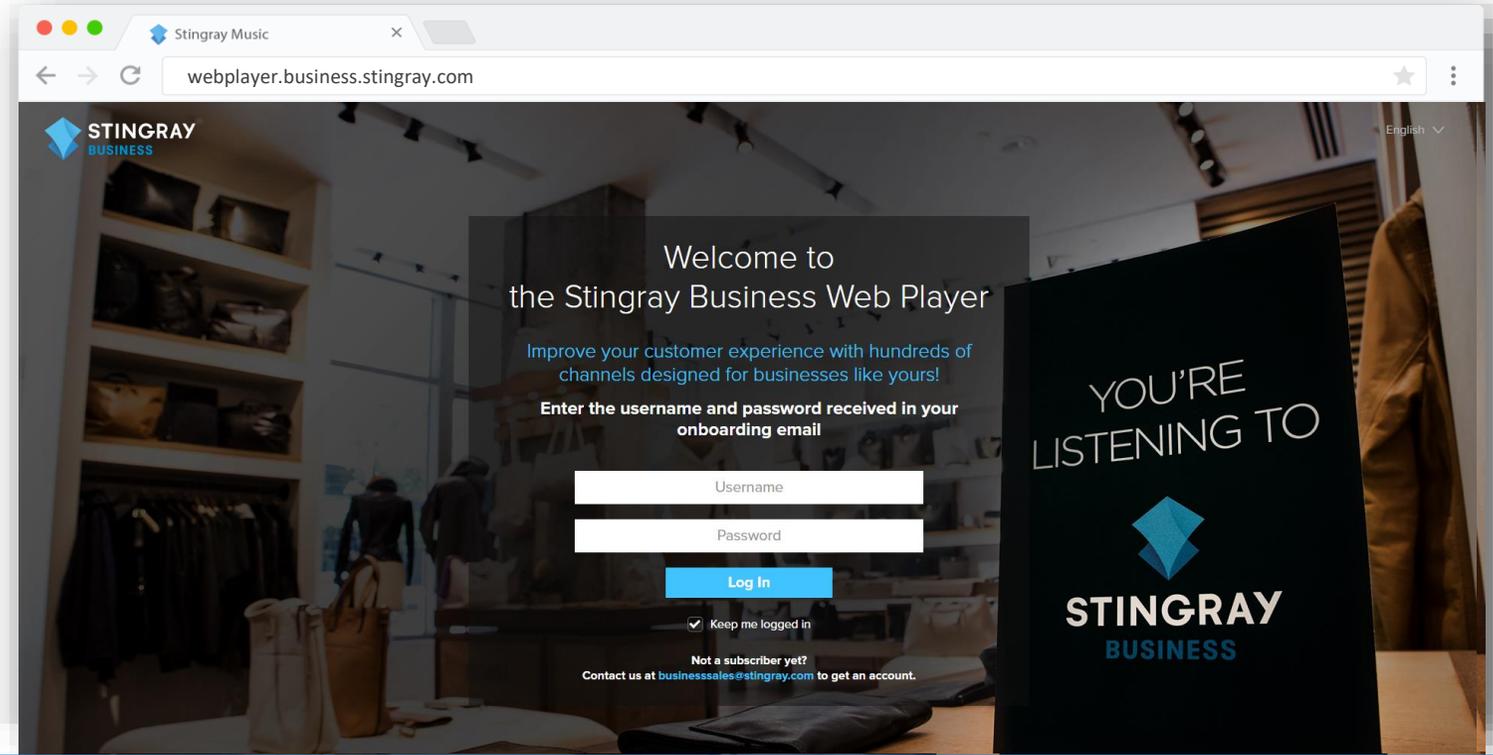


The Stingray Business web player is an all new streaming solution developed specifically for businesses.

This budget-conscious service plays music straight from your computer and gives you access to potentially hundreds of rights included channels that have been screened for inappropriate content and lyrics. Our easiest solution to date!

GETTING STARTED

Accessing the web
player



YOU WILL RECEIVE YOUR USERNAME AND PASSWORD 24 TO 48 HOURS AFTER YOUR CONTRACT IS SIGNED

1. From your computer, open a supported web browser* and go to <https://webplayer.business.stingray.com>
2. Enter your username and password and click on "log in". Your username should follow this rule : stingray-email@domainname.com
3. You will instantly be connected to the web player – start listening to great music!

*Compatible browsers

Use a recent browser (Google Chrome, Mozilla Firefox, Safari or any other of the same type)

FINDING MUSIC

Menu Overview

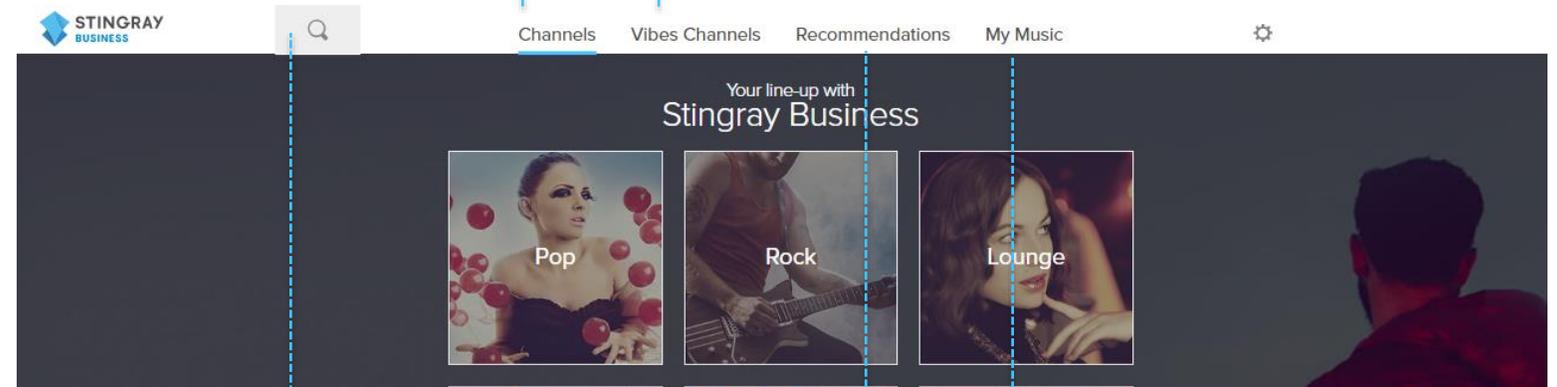


CHANNELS

Browse an online catalog containing over 100 channels designed for businesses and screened of inappropriate content and lyrics.

VIBES CHANNELS

Explore thousands of channels in over 100 genres by combining up to three filters in Activity, Mood, Theme, Genre and Era categories.*



SEARCH

Search by channels or artist name, or by activity, mood, theme, genre and era filters.

RECOMMENDATIONS

Browse the most popular channels. Discover hot new releases.

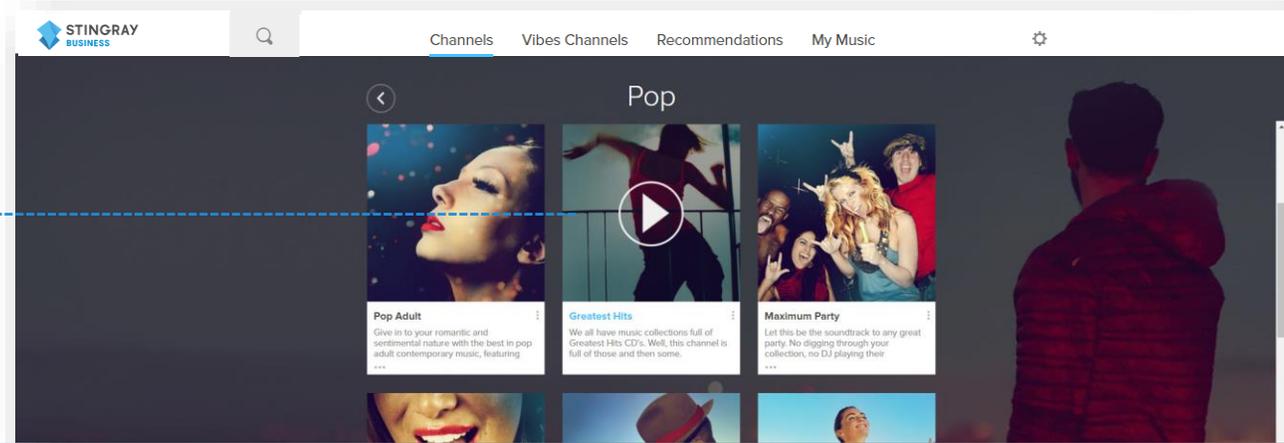
MY MUSIC

Find the music channels you've added as favourites as well as your listening history.

* May contain explicit content

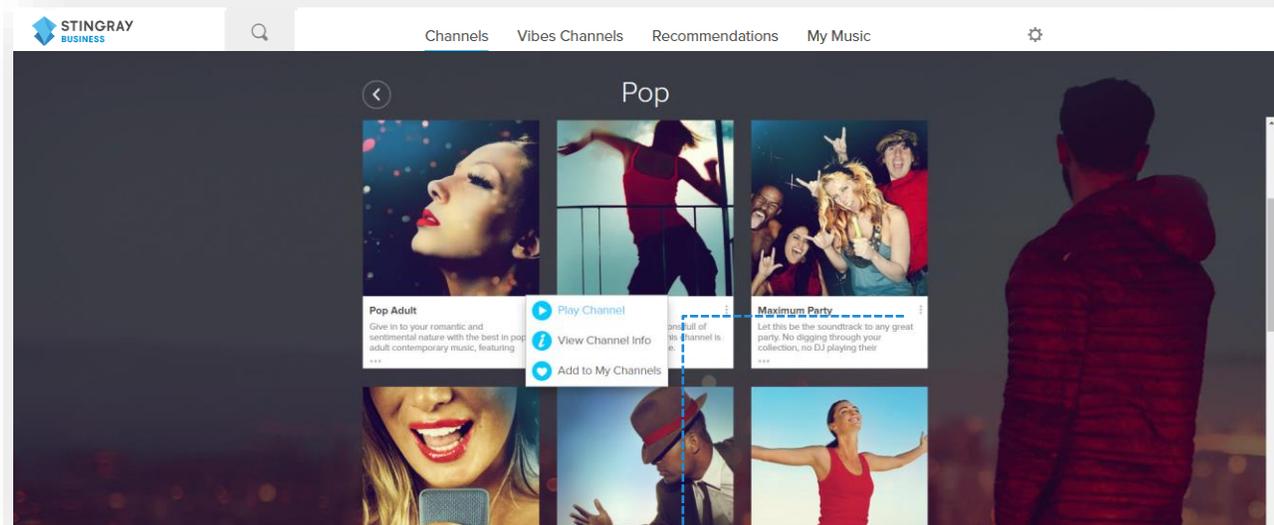
FINDING MUSIC

Browsing and
playing channels



BROWSE AND PLAY CHANNELS

Select a genre from the Channels tab, browse channel list and select channel you wish to play by clicking on the play button.

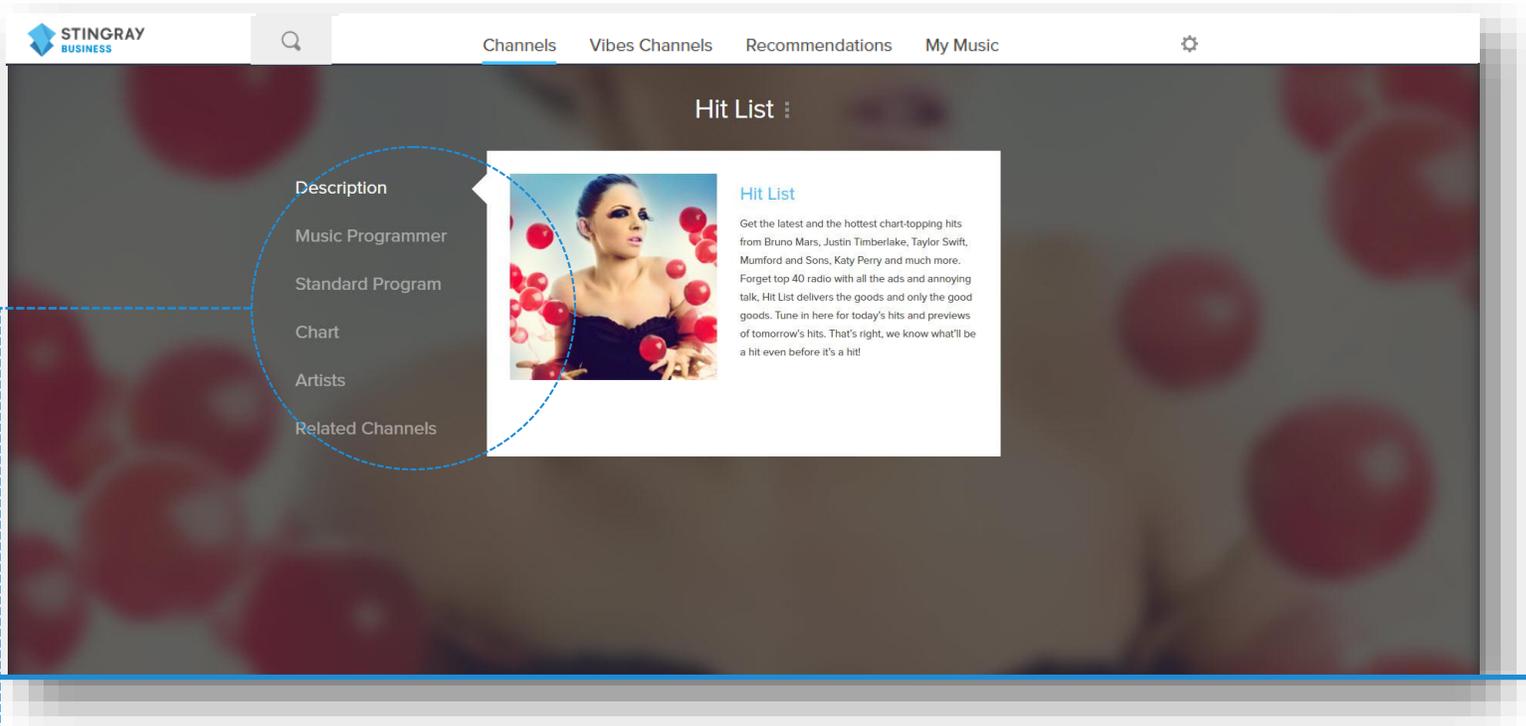


ACCESS EXTRA OPTIONS

Once the list of channels appears, you can learn more about each channel's content and programmer by clicking the menu icon ()

FINDING MUSIC

Access channel
Information



ACCESSING CHANNEL INFORMATION

Click any channel's Menu icon () to access additional information:

- **Description:** short description of the channel.
- **Music Programmer:** music programmer bio.
- **Standard Program:** list of tracks played on the channel's standard program over the last 24 hours.
- **Chart:** channel's most popular tracks.
- **Artists:** list of the channel's featured artists.
- **Related channels:** list of related channels you may also like.

FINDING MUSIC

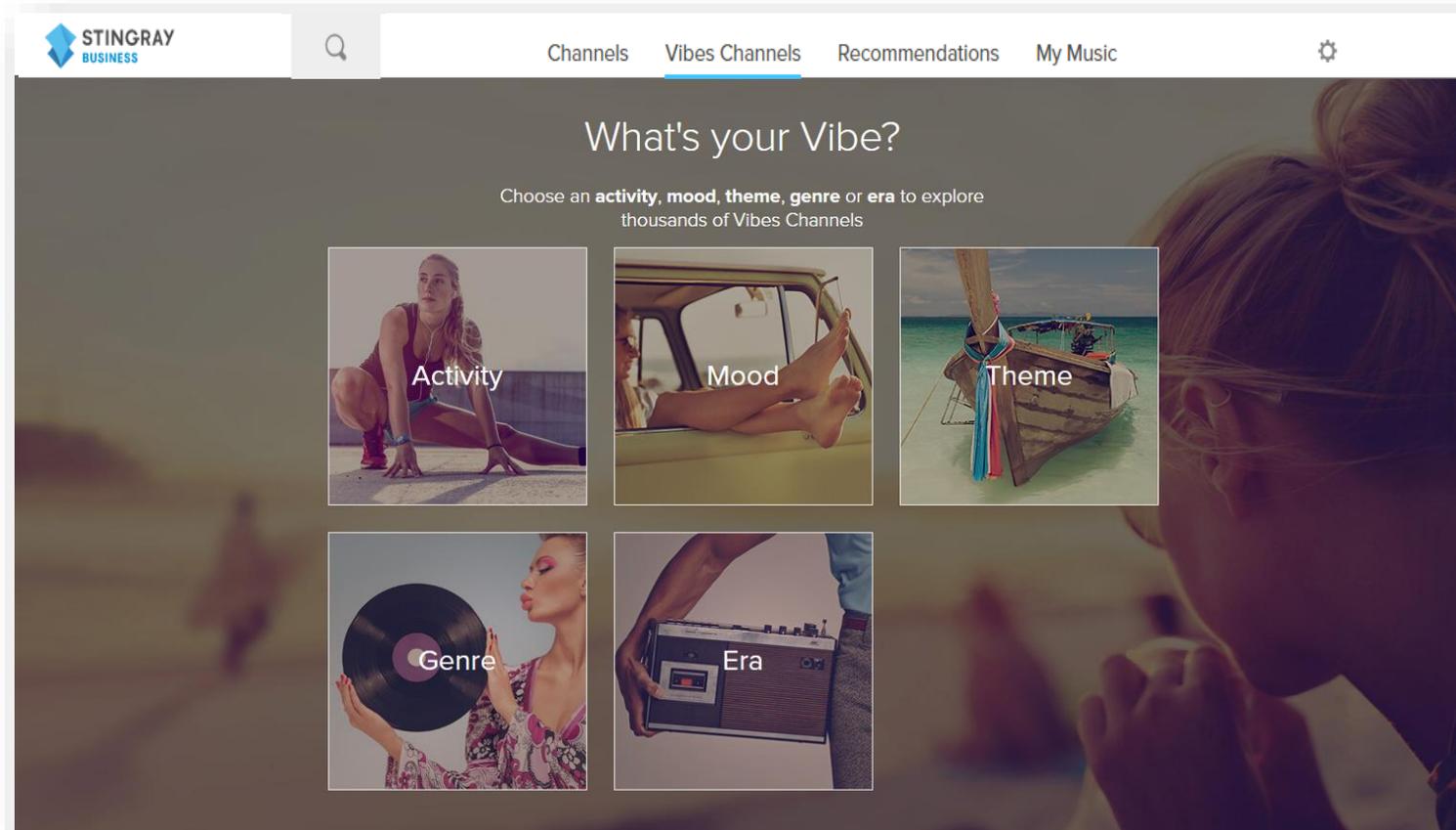
Vibes Channels



DISCOVER THE PERFECT MUSIC FOR EVERY ACTIVITY, MOOD, AND OCCASION

Combine up to three filters in activity, mood, theme, genre or era categories for a listening experience that's uniquely yours.

Disclaimer: These channels have less songs than the Stingray Business channels and may contain explicit content and lyrics.



FINDING MUSIC

Vibes channels :
Add & Combine Filters

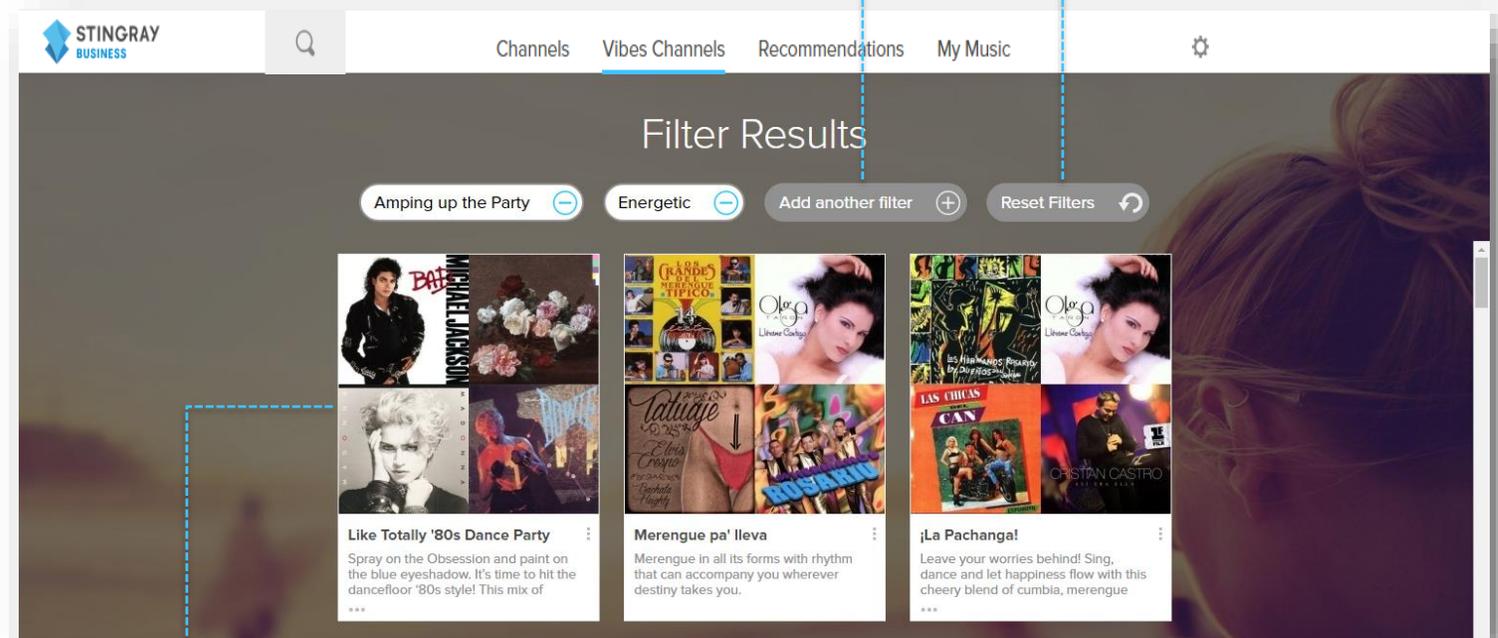


COMBINE FILTERS

Combine up to three filters

RESET FILTERS

At any moment, you can remove or add a filter to refine your search.

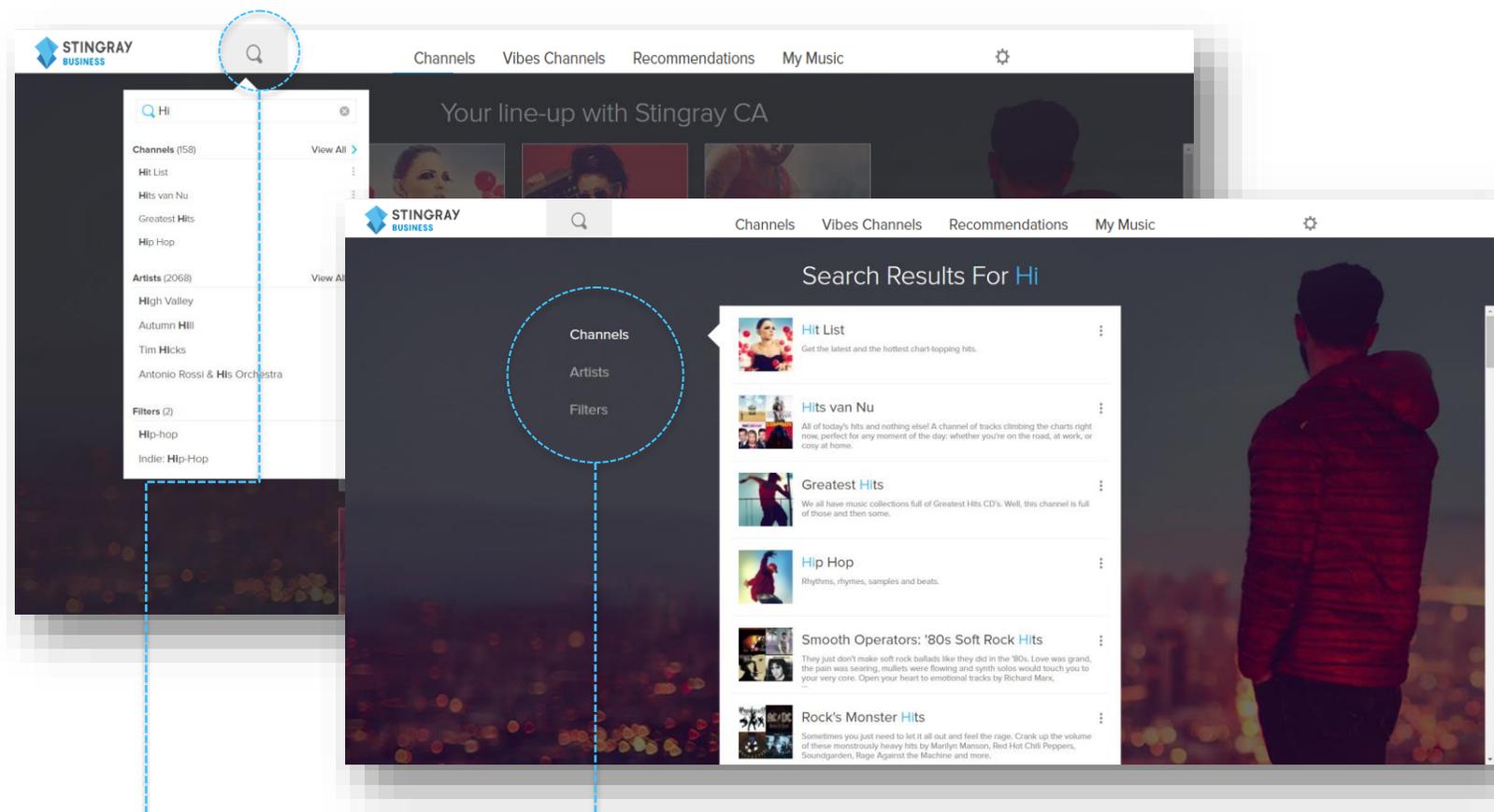


FILTER RESULTS

Choose from a selection of corresponding channels.

FINDING MUSIC

Using the
search tool

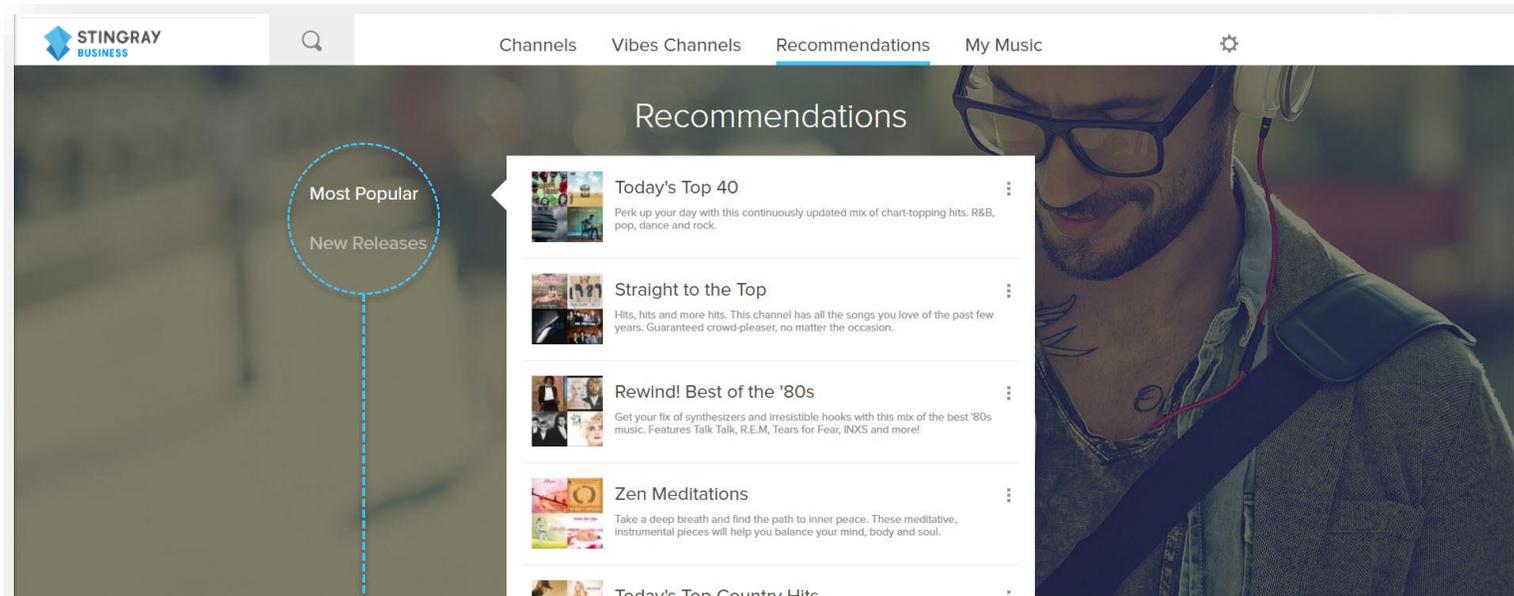


USING THE SEARCH TOOL

Click on the magnifying glass to search for specific keywords from our entire list of channels, vibes, artists and filters.

FINDING MUSIC

Recommendations :
Another great way to
discover new music!



MOST POPULAR

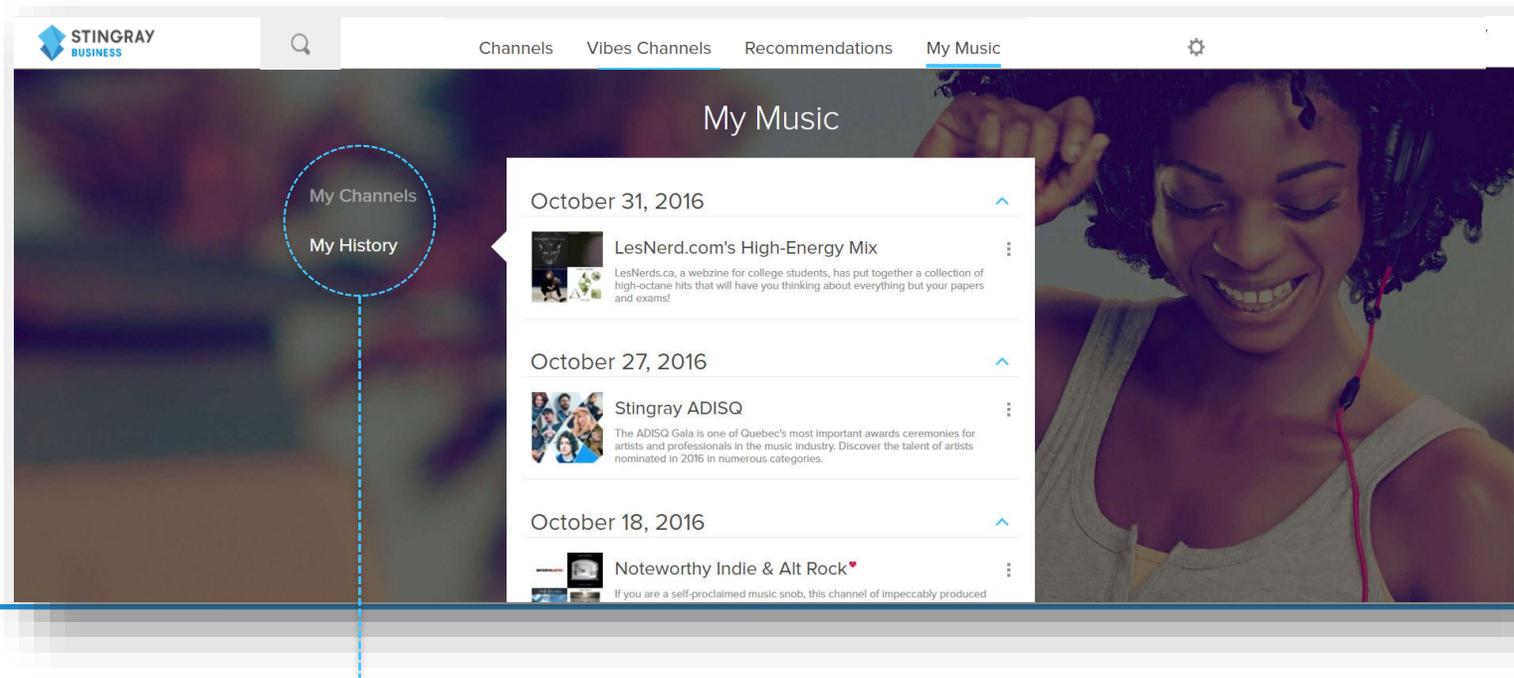
Browse the channels most popular with Stingray Business listeners.

NEW RELEASES

Discover our new channel releases.

FINDING MUSIC

My Music :
An easy way to find
your favourite music.



MY CHANNELS

Browse the channels you added to your favourites.

MY HISTORY

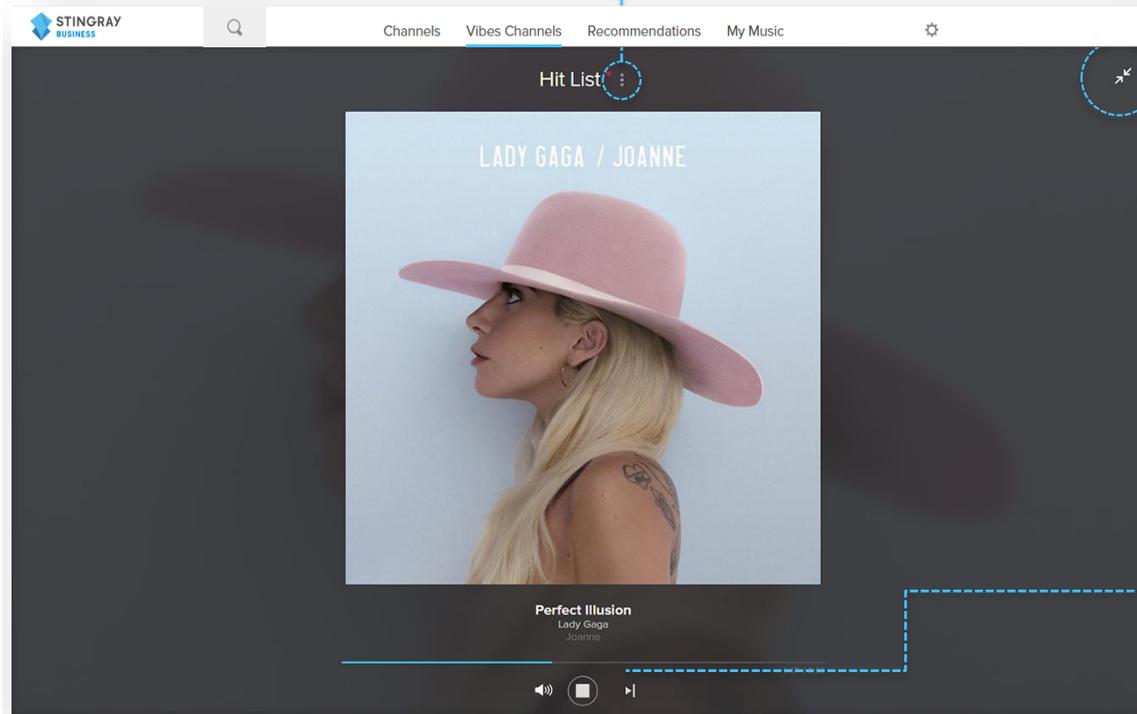
Browse the channels you have previously listened to, play them, and add them to your favourites.

PLAYING MUSIC

Player controls and other features



FULL SCREEN VIEW



MENU

Access extra channel options.

REDUCE

Reduce player size to minimized view (see example below).

CONTROLS

Access player controls and other features.

MINIMIZED VIEW

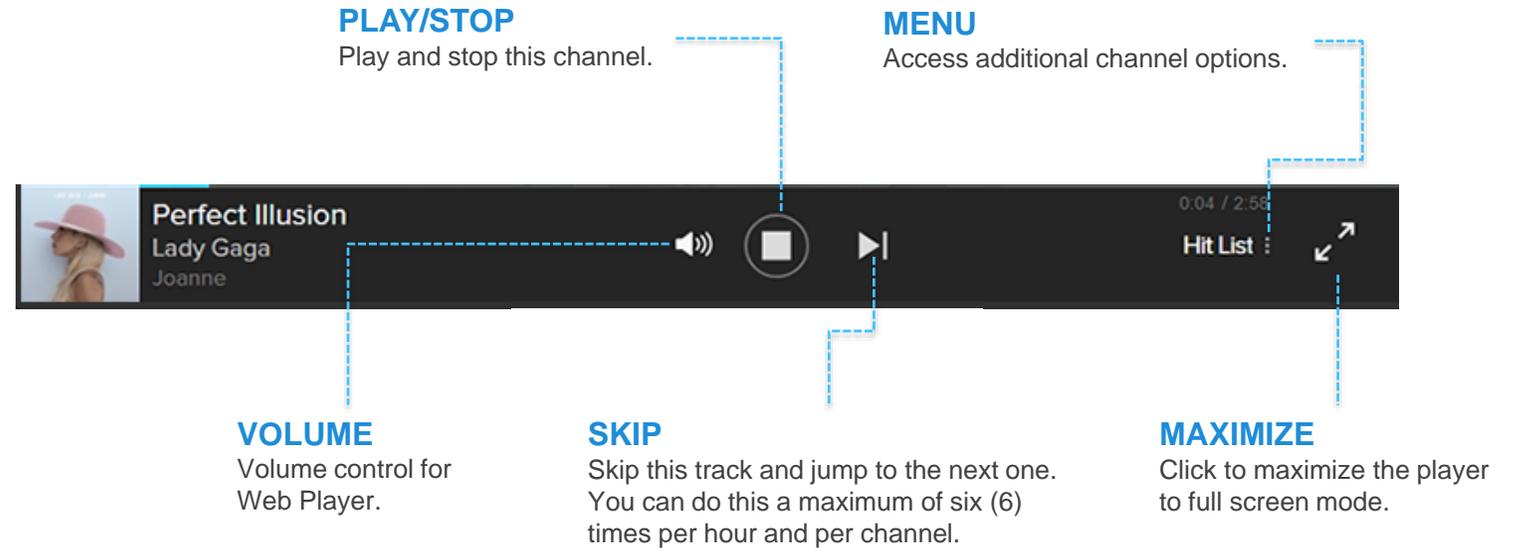


MAXIMIZE

Maximize the player to full screen.

PLAYING MUSIC

Player controls
and other features



CONTROLS



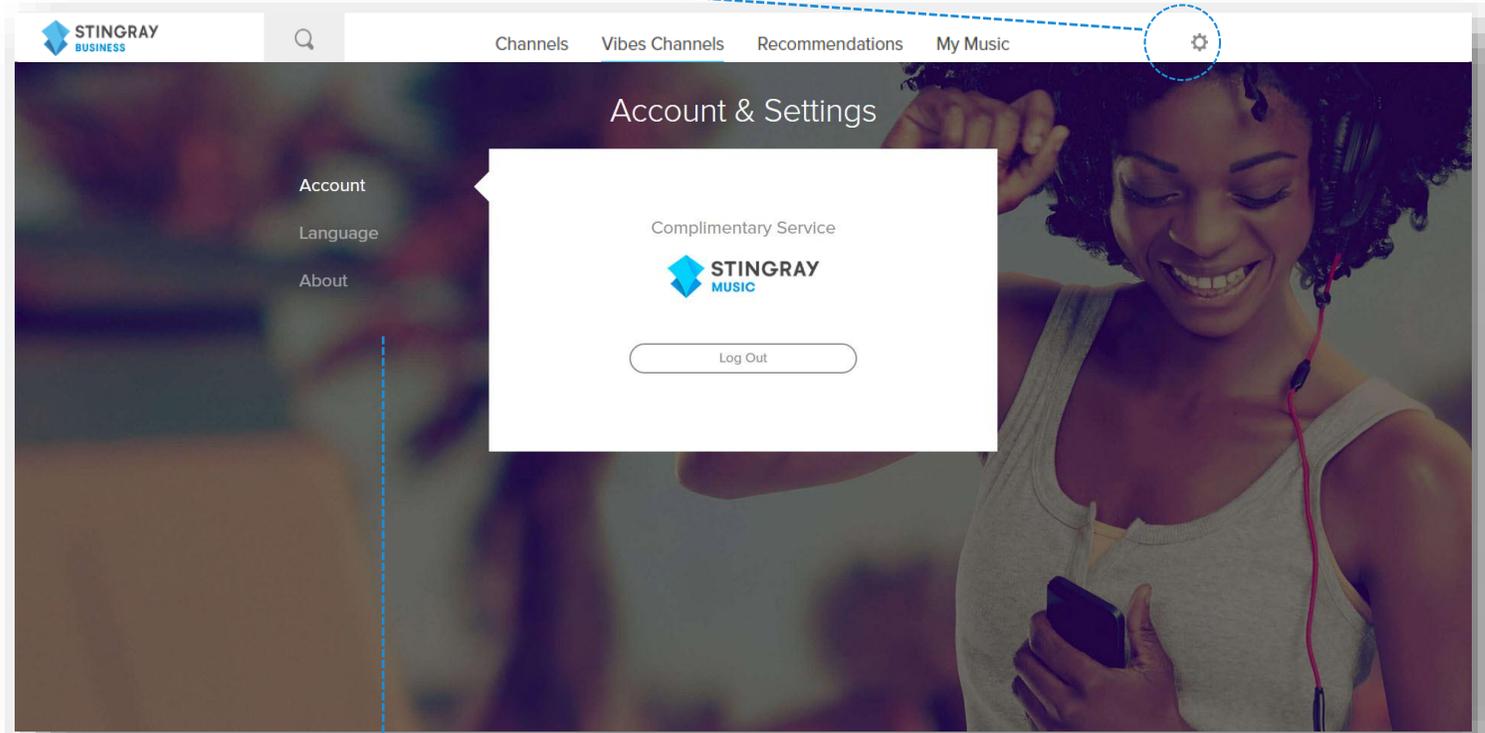
- | | | | |
|---|-----------------------------|---|--|
|  | Settings |  | Expand filter |
|  | Search |  | Collapse filter |
|  | Menu |  | Add a Filter |
|  | Play |  | Remove a Filter |
|  | Stop |  | Filter |
|  | Share on Facebook |  | Like / Liked |
|  | Go back |  | Block / Blocked |
|  | Details, expand, drill-down |  | Skip a track |
|  | Display cover view |  | Channel Tuner |
|  | Hide cover view |  | Sleep Timer |
|  | Channel |  | ON. Tap to enable. |
|  | Artist |  | OFF. Tap to disable. |
|  | Track |  | Custom channel with Custom Program ON |
|  | Select a profile |  | Custom channel with Custom Program OFF |

ACCOUNTS & SETTINGS

Access and change
your account settings.



ACCESS YOUR SETTINGS



ACCOUNT

Find the email associated to your account. This is also where you click to logout from your account.

LANGUAGE

Set your language preference for the web player.

ABOUT

Find more information on the web player version and click here to contact us.

FAQ

What do I need to get started ?

- Internet connection (Wi-Fi or Ethernet)
- Supported browsers are the last versions of Chrome, Firefox, IE, Safari et Edge (Edge HTML V. 14 min); non supported versions will still allow you to access the login page but an error message will likely pop up.
- Supported OS: Mac 10.11, 10.12 et Windows 7, 8 et 10. Previous versions will work but we cannot guarantee that layout or basic functions will behave the way they were designed to.
- Computer or Laptop with a minimum resolution of 1280 x 800
- Audio system to play the music from
- Cables to hook up computer to audio system

What are the required accessories to connect my device to a sound system?

For most PC or Macs:

- A 1/8" (3.5 mm) male stereo cable with 2x RCA outputs. Very easy to find online or in stores.(See Digiflex example below, available from us) OR
- A stereo cable two with 1/8 " outputs.

* A USB compatible digital to analog (D/A) converter (*such as the Audioquest Black or Red, available from us*) is also suggested to improve sound quality (and line out output level), but is not a requirement.

FAQ

What are the required accessories to connect my device to a sound system (Ctnd)?

For the new Mac Pro with a USB-C port only (without analog output or USB ports), you will need :

- An adaptor from USB-C to USB (brands Apple, Audioquest or other)
- A D/A converter with a USB port (like Audioquest Dragonfly Black/Red, <http://www.audioquest.com/dragonfly-series/>).

For wireless* (Bluetooth) playback from a PC/Mac/phones/tablet to a sound system :

- A Bluetooth audio receiver is required to adapt the sound system to Bluetooth. (We recommend the StarTech BT2A or the Audioengine B1, both high quality products with RCA or 1/8 stereo outputs)
- Stereo RCA to RCA cable or to 1/8" (3.5mm) stereo to RCA cables (depending on the output type of the Bluetooth receiver).

For wireless* (Bluetooth) playback from a PC or Mac to a Bluetooth speaker:

- No accessories is required, just make sure the playback device stays within 10' of the speaker

** We prefer to stay away from wireless solutions when possible due to the general lack of stability (signal cuts are common and Bluetooth drains the battery of the playback device)*

FAQ



What are the key features of the Stingray Business Web Player?

- Quick and easy access via any internet-connected computer and any existing audio system.
- Unlimited listening hours
- A wide variety of channels*
 - **Business Channels :**
 - Over 100 channels designed for businesses and screened of inappropriate content. Each channel contains more than 500 songs or more to prevent listening fatigue.
 - **Vibes :**
 - Explore a thousand expertly curated music channels in close to 100 genres by combining filters in activity, mood, theme, era and genre categories. Vibes channels offer specialty content carefully selected to suit all tastes, occasions, and local trends. **Content may not be suitable for all audiences.**
- Fully licensed*
- No third-party ads or interruptions
- Skip up to 6 songs per channel.

**If you are receiving a custom channel through the web player, your lineup and features may vary from the above list.*

FAQ

Can I play the web player on my phone or from a tablet?

The website webplayer.business.stingray.com is not accessible from mobile devices. However, your web player credentials will work on the Stingray Music Mobile App if you choose the 32\$ pricing plan*. The mobile app has the same great music lineup as the web player and can be used in a commercial setting, the same way you would the web player.

To get the stingray music mobile app, client needs to download it from the google play Store or the App Store.

** Remember, in the 32\$ price plan, the web player can only be played on two devices at once. If you are using your mobile app, that counts for one license, leaving only one available for use.

**If you are receiving a custom channel through the web player, fees and bundles may vary from the above list.*

FAQ

What is the data usage for one day's worth of songs?

Approx. 600 MB/8 hours of play time

What is the sound quality of the web player ?

160 kb/s AAC

Will the music play in Mono or in Stereo

Stereo

CONTACT US

Contact Us

Contact your account executive or businesssales@stingray.com for any question related to your web player subscription.

