

# MUSIC STREAMING APP

**STREAM MUSIC LEGALLY IN YOUR COMMERCIAL ESTABLISHMENT**

USER GUIDE  
VERSION 2.0

## Introducing Music Streaming for Businesses!

Stingray Business Streaming is our exciting streaming solution designed specifically for businesses.

Enjoy quick and easy access to fully licensed music at the touch of a button without any of the complicated wiring or expensive hardware usually associated with this type of service.

Stingray Business Streaming uses your existing internet-connected android or apple device and requires just a broadband internet connection.

### Key Features:

- Choose from 2000 music channels spanning 100 music genres.
  - Business channels: Over 200 channels designed for businesses and screened of inappropriate content. Each channel contains more than 500 songs to prevent listening fatigue
  - Vibes: Explore 1000 expertly curated music channels in close to 100 genres by combining filters in activity, mood, theme, era and genre categories. Vibes channels offer specialty content carefully selected to suit all tastes, occasions, and local trends. Content may not be suitable for all audiences.
- Broadcast your content legally.
- Enjoy unlimited streaming in the highest quality digital audio.
- Navigate freely from one channel to another to change the mood in your business as the day unfolds.
- Bookmark your favourite channels and ban songs you don't like never to hear them again!
- Search and explore by artist, keyword, music genre, etc.
- Available on your iPhone, iPod touch, iPad or Android device.
- No ads, no talk. Just great music!

### Minimum technology requirements:

- Internet connection (Ethernet or WiFi) – Make sure you are connected to the internet, as the app uses approximately 1G of data per day.
- Internet-enabled Android or iOS devices
- Audio System

## Get Started

To get started:

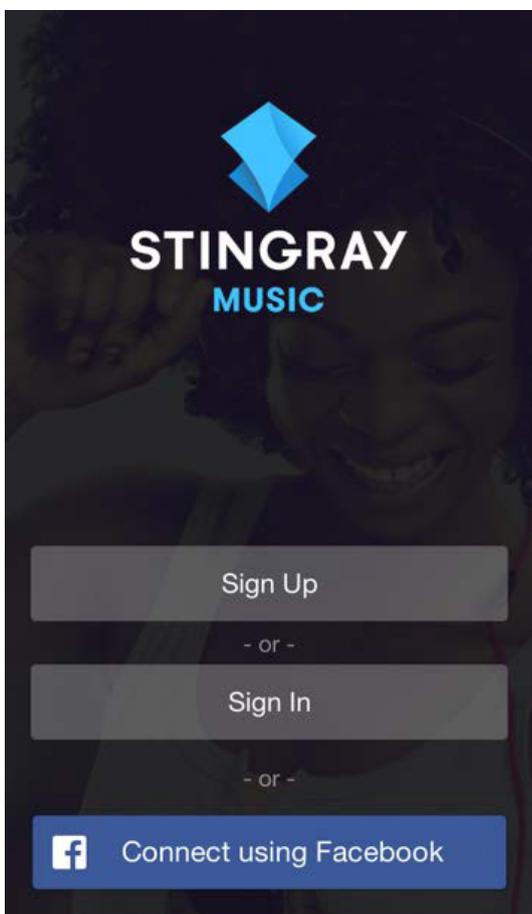
1. Download the app
2. Connect to the app

### Download the App

Download and install the Stingray Music mobile app from the Google Play Store or the App Store. Launch the app.

### Connect to the App

You can connect to the app by tapping "Sign In" using the credentials you received upon signing up to our services.



### Sign In

1. Tap **Sign In** to open the **Sign In** screen.
2. Enter your email address and password.
3. Tap **Continue**.

### Retrieve a Forgotten Password

1. Tap **Sign In** to open the **Sign In** screen.
2. Enter your email address.
3. Tap **Forgot Password?** You'll receive an email shortly to reset your password.

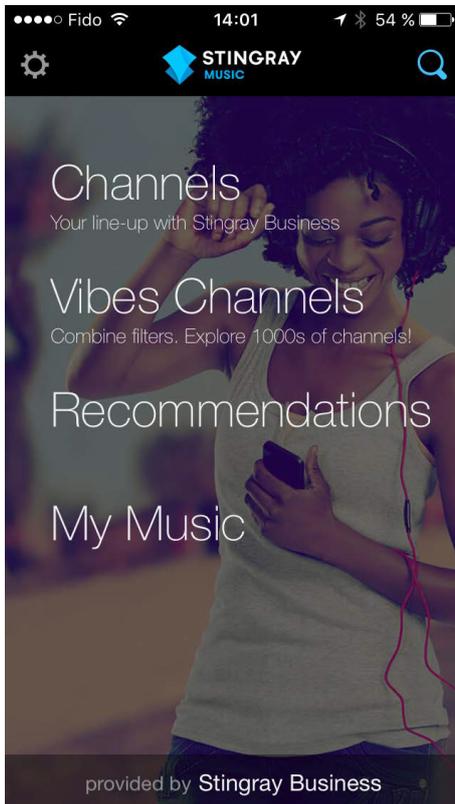
### Log Out

Log out of the app so you can log back in using another connection method.

1. From the app's main screen, tap **Settings**.
2. Under **Global Settings**, tap **Manage Account**.
3. Tap **Log Out**.

## Find Music

The Stingray Music mobile app lets you find the music you like. You can browse channels, use the search tool or choose filters to explore channels.

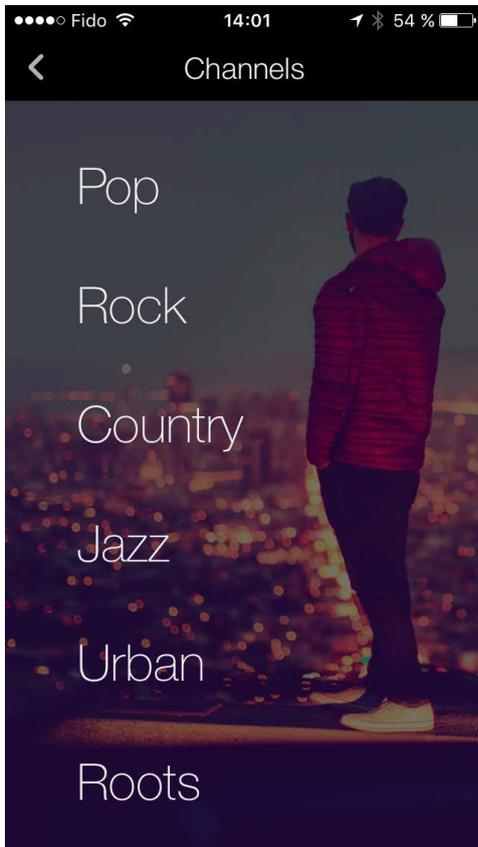


- **Channels:** Lets you browse through the line-up of channels, in all popular music genres, created for businesses and screened of inappropriate content.
- **Vibes Channels:** Lets you explore thousands of channels by filtering by Activity, Mood, Theme, Genre and Era.
- **Recommendations:** Lets you browse through channels according to the music you listen to, like and block. The more you use the Stingray Music mobile app, the better the experience!
- **Search:** Lets you search by entering the name of a channel, artist or filter.

## Channels

Browse through the line-up of channels, in all popular music genres, offered through your TV provider.

**1. Go to Music > Channels.**



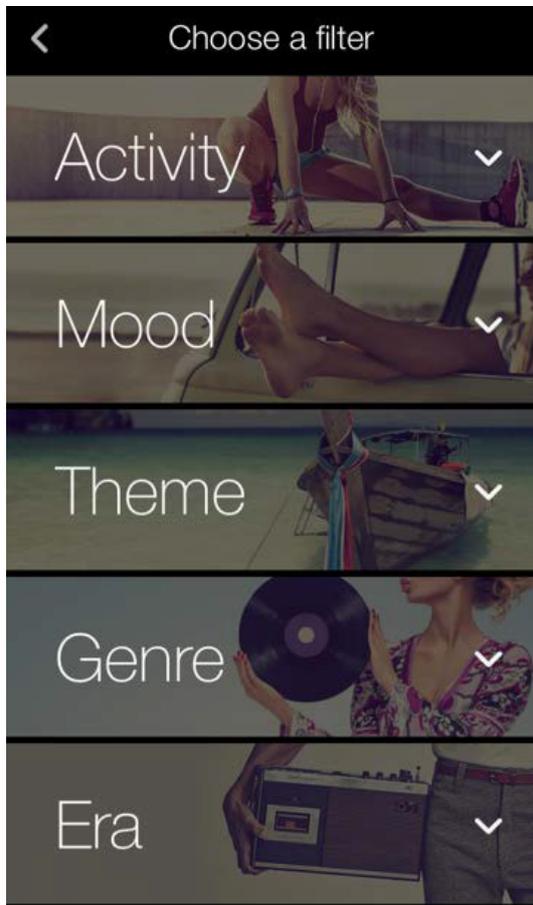
- 2. Select the music genre you are looking for (Pop, Urban, Jazz, etc.) to display all corresponding channels.**
- 3. Select a channel to start playing.**

## Vibes Channels (Filters)

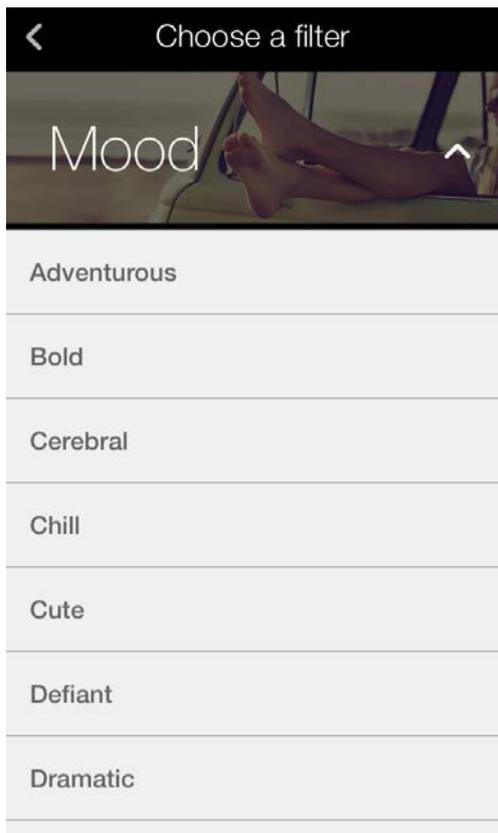
Explore Vibes channels by filtering by Activity, Mood, Theme, Era and Genre. Choose up to three filters (one per category) that can be combined to find the perfect music.

To choose a filter:

1. Go to **Music > Vibes Channels**.



2. Tap on a category (Activity, Mood, Theme, Genre, Era) and select a filter. This adds the new filter and displays all corresponding channels.



To add another filter:

1. Tap **Add Another Filter**.
2. Tap another category (Activity, Mood, Theme, Genre, Era) and select a filter. This adds the new filter and displays all corresponding channels.

*Note: For best results, the app lets you select only one filter per category.*

To remove a filter, tap  next to the filter you want to remove. Or tap **Clear** to remove all filters.

## Recommendations

Browse through channel recommendations based on the music you listen to, like and block.

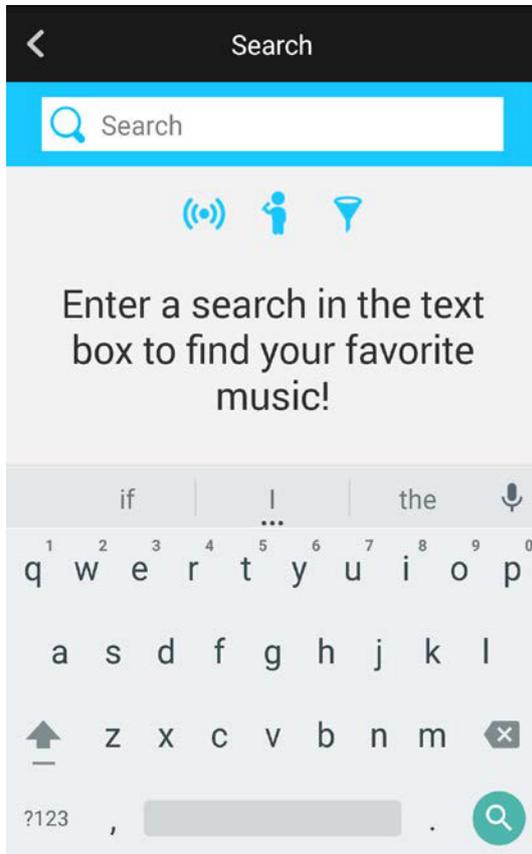
*Note: You must use the app and listen to music for a certain time before the app starts recommending music.*

1. Go to **Music > Recommendations** to display all channels you like.
2. Select a channel. The channel starts playing.

## Search

Find music channels by searching by channel name, artist or filter.

1. Tap **Search**  on the main screen.



2. Type the **Channel**, **Artist** or **Filter** you're looking for into the search box. The app will display the music channels corresponding to your search.
3. Select a **Channel**, **Artist**, or **Filter** or tap on **View All** to view the music channels corresponding to your search.

## Listen and Share

### Play Music

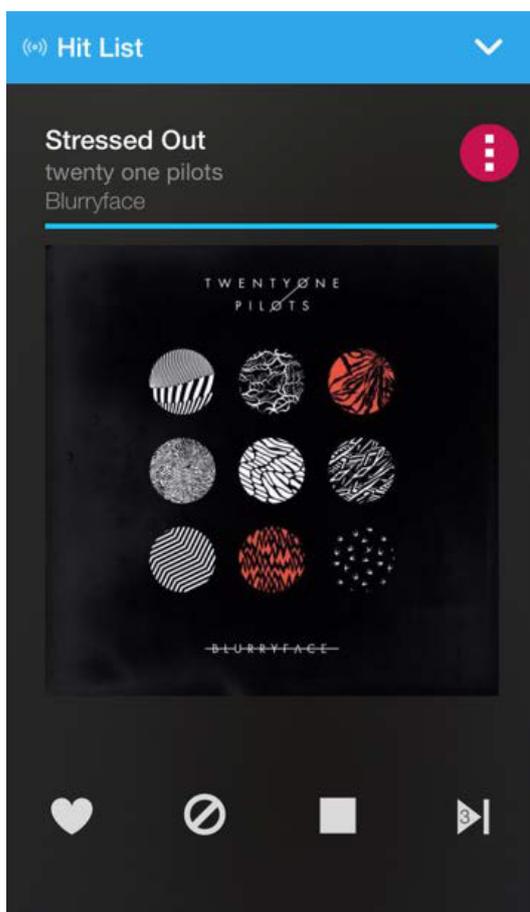
Play music from any subsection of **Music** and **My Music**. To start playing a channel, tap on a listed channel.

From anywhere in the app where you see a channel list, you can also tap **Menu**  to the right of the listed channel. Tap **Play Channel** to start listening.

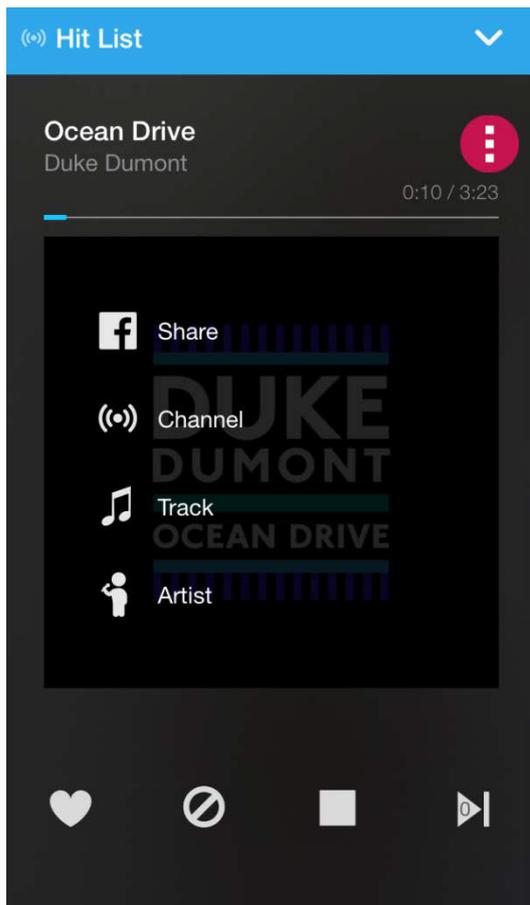
When listening to a channel, you can hide or display the album cover using  or . You can also hide or display the cover by touching anywhere on the screen and sliding it up or down.

The album cover displays:

- the player controls for the current track: **Mute/Play**, **Like**, **Block** and **Skip**.



- Menu options for the current channel, track and artist. Tap the album cover to display the options.



## Skip a Track

To skip a track while listening to a channel, tap .

*Note: Up to 6 skips allowed per hour, per channel.*

## Mute or Play a Track

Use the **Mute**  / **Play**  button to mute or start listening to a track. When the audio streaming is muted, the album cover is replaced by the channel's image.

## Share a Channel

Use the  button to share a channel you like on Facebook.

## Listen to Related Channels

When listening to a track, you can also display a list of channels with songs by the same artist.

1. From the album cover screen, tap the album cover.
2. Tap **Artist** and then **Featured on...**

This brings you to a list of channels with songs by this artist.

When viewing a specific channel's **Channel Info**, you can also view a list of related channels on the **Related Channel** screen.

## View in Google Play Music or iTunes

View and buy tracks in Google Play Music or iTunes.

When listening to the track:

1. On the album cover screen, tap the album cover.
2. Tap Track  and then **View in Google Play Music or iTunes**.

This brings you to the Google Play Music app or iTunes, which will display the artists, songs and albums related to the track.

You can also **View in Google Play Music or iTunes** from anywhere in the app where you can see a list of tracks (ex., My Tracks). Tap **Menu**  and then **View in Google Play Music or iTunes**.

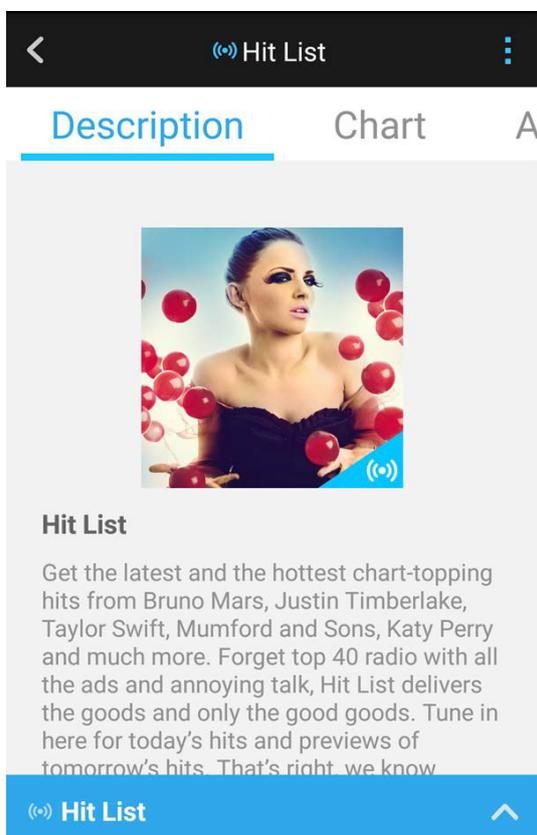
## View Channel Info

Channel Info provides:

- **Description:** A short description of the channel.
- **Chart:** The channel's most popular tracks.
- **Artists:** A list of the channel's featured artists.
- **Custom Program:** If **Custom Program** is enabled, you will hear your preferences, based on likes and blocks. This screen also displays the number of tracks and artists you have liked or blocked on that channel.
- **Standard Program:** A list of tracks played on the channel's standard program over the last 24 hours.
- **Related Channels:** List of channels related to that channel.
- **Music Programmer:** The music programmer's bio.

When listening to a track:

1. From the album cover screen, tap the album cover.
2. Tap **Channel** and then **View Channel Info**.



You can also **View Channel Info** from anywhere in the app where you can see a list of channels (ex., My Channels). Tap **Menu**  and then **View Channel Info**.

## Improve Your Experience

The more music you listen to, the more you like or block artists or tracks and the more channels you add to My Channels, the better the experience! You can then use **My Music** to listen to your favourite channels and music history. The channels suggested in **Recommendations** will also be more to your taste.

### Build Your My Channels List

Select your favourite channels to access them easily through **My Channels**. These selections will influence which channels are suggested in **Recommendations**.

1. Tap **Menu**  next to the channel you'd like to add to **My Channels**.
2. Tap **Add to My Channels** to add the channel to **My Channels**.

You can also add a channel to your favourite channels while listening to a track on a channel.

1. From the album cover screen, tap the album cover.
2. Tap **Channel** and then **Add to My Channels**.

### Like a Track or an Artist

Like a track or artist to inform the app of your tastes. The tracks and artists you like appear in **My Preferences**. The likes also influence the channels suggested in **Recommendations**.

To **like** a track:

When listening to the track, from the album cover screen, tap . A confirmation briefly appears at the bottom of the screen. The track is then marked with .

The track is now in **My Tracks**.

You can also like a track from anywhere you see a track in a list. Tap **Menu**  next to the track and then **Like this Track**.

To **like** an artist:

1. When listening to the track, from the album cover screen, tap the cover to display a menu.
2. Tap **Artist** and then **Like This Artist**. A confirmation briefly appears at the bottom of the screen. The artist is marked with .

This adds the artist to **My Artists**.

You can also like an artist from anywhere you see artists in a list. Tap **Menu**  next to the track and then **Like This Artist**.

## Remove Content from My Tracks or My Artists

The content of **My Tracks** or **My Artists** is marked with . The tracks and artists you like appear in **My Preferences**. Your likes influence the channels suggested in **Recommendations**.

To **remove** tracks from **My Tracks**:

When listening to a track, from the album cover screen, tap . A confirmation briefly appears at the bottom of the screen. The track is now marked with .

This removes the track from **My Tracks**.

You can also remove a track from **My Tracks** anywhere you see tracks in a list. Tap **Menu**  next to the track and then **Remove from My Tracks**. The  disappears.

To **remove** an artist from **My Artists**:

1. When listening to a track of that artist, from the album cover screen, tap the cover to display a menu.
2. Tap **Artist** and then **Remove from My Artists** or **Block Artist**. A confirmation briefly appears at the bottom of the screen. The  disappears.

## Block a Track or Artist

Block a track to inform the app of your music tastes. The tracks and artists you block appear in **My Preferences**. Your blocks also influence the channels suggested in **Recommendations**.

Blocked tracks and artists are not played by your channels when **Custom Program** is activated.

To **block** a track:

When listening to the track, from the album cover screen, tap . A confirmation briefly appears at the bottom of the screen. This adds the track to **Blocked Tracks**. The track immediately stops and skips to the next track.

You can also block a track from anywhere you see a track in a list. Tap **Menu**  next to the track and then **Block Track**.

To **block** an artist:

1. When listening to the track, from the album cover screen, tap the cover to display a menu.
2. Tap **Artist** and then **Block Artist**. A confirmation briefly appears at the bottom of the screen. This adds the artist to your **Blocked Artists**. The track immediately stops and skips to the next track.

You can also block an artist from anywhere you see artists in a list. Tap **Menu**  next to the track and then **Block this Artist**.

## Remove Blocked Tracks or Blocked Artists

Content in **Blocked Tracks** or **Blocked Artists** is identified with . The tracks and artists you block appear in **My Preferences**. The block also influences the channels suggested in **Recommendations**.

To **remove** a track from **Blocked Tracks**:

1. Go to a **My Music > My Preferences**.
2. Tap on **Blocked Tracks** to display the list of blocked tracks.
3. Tap the track to unblock and select **Remove from Blocked Tracks**. The track will be removed from the list.

You can also remove a track from **Blocked Tracks** anywhere you see a track in a list. Tap **Menu**  next to the track and then **Remove from Blocked Tracks**. The  disappears.

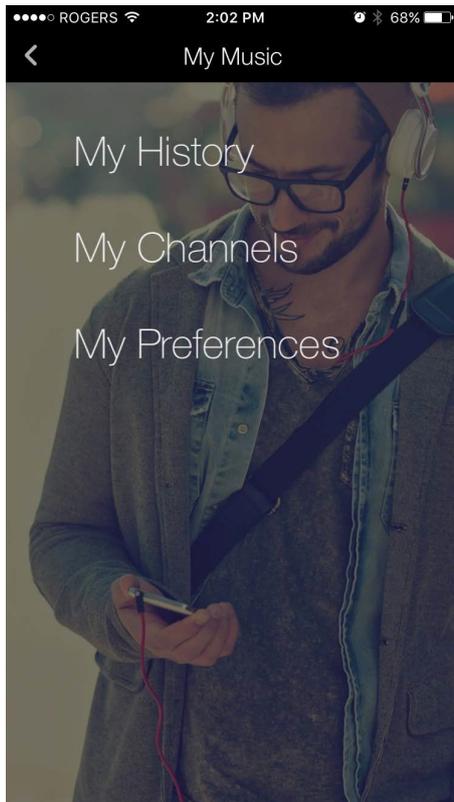
To **remove** an artist from **Blocked Artists**:

1. Go to a **My Music > My Preferences**.
2. Tap on **Blocked Artists** to display the list of blocked artists.
3. Tap the artist to unblock and select **Remove from Blocked Artists**. The artist will be removed from the list.

You can also remove an artist from **Blocked Artists** anywhere you see an artist in a list. Tap **Menu**  next to the artist and then **Remove from Blocked Artists**. The  disappears.

## My Music

Stingray Music lets you find your favorite music easily.



- **My History:** Lets you browse through the channels you have listened to before and also play and save them as your favourites.
- **My Channels:** Lets you browse through the channels you saved as your favourites.
- **My Preferences:** Lets you browse through all tracks and artists you liked and blocked from anywhere in Vibes.

*Note: All music activity is linked to a particular profile. If you have multiple profiles and cannot find your listening history, favourite channels or liked and blocked tracks and artists, these preferences are probably linked to a different profile. Refer to [Profiles](#) for more info.*

### My History

Browse through the channels you have listened to before in **My History**.

1. Go to **My Music > My History**. This displays all channels you have listen to recently.
2. Select a channel.

### My Channels

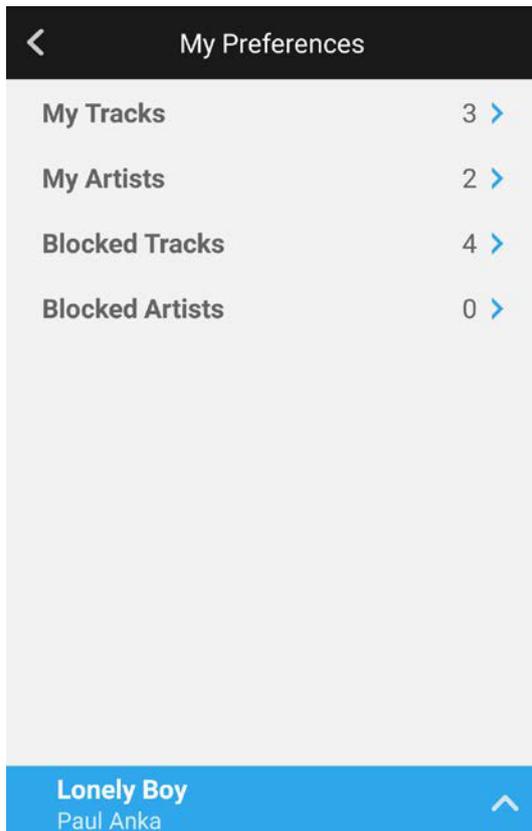
Browse through the channels you have saved as your favourites in **My Channels**.

1. Go to **My Music > My Channels**. This displays all channels you have added to your favourites.
2. Select a channel.

## My Preferences

Browse through all tracks and artists that you liked and blocked in **My Preferences**.

1. Go to **My Music > My Preferences** to display your preferences:



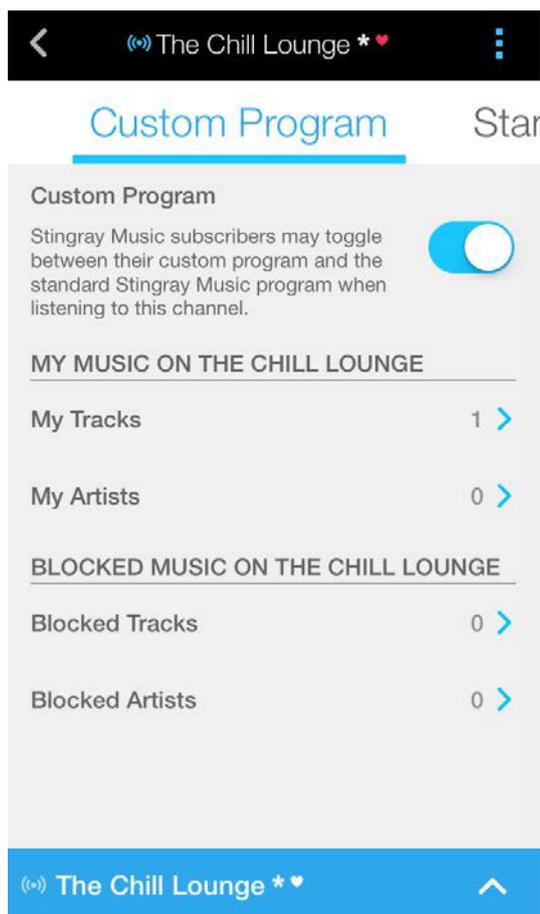
2. Tap an item to view tracks or artists you liked or blocked.
3. Tap **Menu**  next to the track or artist for more options (ex., Like This Track, etc.)

## Custom Program

A custom program is a channel with at least one track or artist liked or blocked. A custom programmed channel is identified with . The custom program setting is enabled by default. A channel enabled with Custom Program generates a new music program based on your likes and blocks.

A channel with Custom Program **enabled** is identified with a dark asterisk .

A channel with custom program **disabled** is identified with a light asterisk .



### View a Channel's Custom Program

1. When listening to the track, from the album cover screen, tap the cover to display a menu.
2. Tap **Channels** and then **View Channel Info**.
3. Swipe to the **Custom Program** screen.

You can also view a channel's Custom Program from anywhere you see channels in a list. Tap

**Menu**  next to the channel, then **View Channel Info** and swipe the screen to the **Custom Program** screen.

## Enable or Disable a Channel's Custom Program

1. Go to the **Custom Program** screen of the channel you want.
2. Switch **Custom Program** to the appropriate setting.



OFF. Tap to enable the channel's Custom Program. This also removes all the channel's blocks.



ON. Tap to disable the channel's Custom Program.

## Icons



Settings



Search



Menu



Like a track



Block a track



Play a track



Mute a track



Skip a track



Liked



Blocked



Share on Facebook



Go back



Details, expand, drill-down



Expand filter



Collapse filter



Display cover view



Hide cover view



Add filter



Delete filter



Channel



Artist



Filter



Track



OFF. Tap to enable Custom Program for that channel



ON. Tap to disable Custom Program for that channel



Custom channel with Custom Program ON



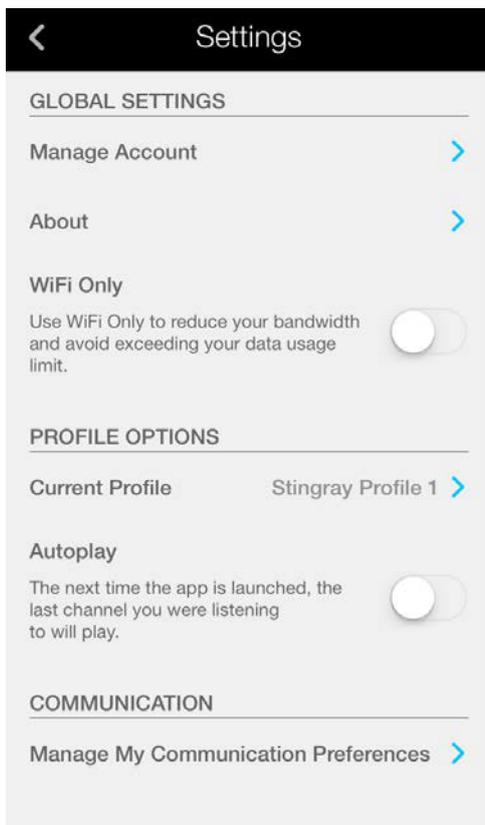
Custom channel with Custom Program OFF



Select a profile

## Settings

The **Settings** screen lets you view and manage the following options:



### Global Settings

- **Manage Account:** Lets you see your account subscription information (service provider, remaining subscription time, etc.) and log out.
- **About:** Lets you view the app version and the:
  - End-user License Agreement
  - Privacy Policy
  - Contact Us: How to Contact Stingray
- **Wifi Only:** Lets you activate wifi only to reduce your bandwidth and make sure you don't exceed your data usage limit.

### Profile Options

- **Current Profile:** Lets you display the currently selected profile. Also allows you to create a new profile and rename, reset and delete a profile.
- **Autoplay:** Lets you automatically play the last channel you were listening to the next time you launch the app.

### Communication

- **Manage My Communication Preferences:** Open the Stingray Communication Preferences web page to manage your communication preferences.